



Dear Customer,

Please be reminded that **ProCredit Bank or the partner VISA will never ask you**, through electronic channels, for **personal information** or **confidential information** on your accounts and / or your cards you owe, such as client code, account number, PIN code, card expiration date or CVV2 code.

In view of avoiding potential frauds triggered by performing magnetic stripe card transactions, without checking of the CVV2 code, and for implicitly ensuring safety and security of your transactions, ProCredit Bank cards' usage within Asia-Pacific and United States of America is restricted.

Whenever you have doubts about an **e-mail or SMS** received from **ProCredit Bank or VISA**, please **contact the bank's Contact Center** service at the phone numbers: **0372.100.200 or 021.201.5555**.

ProCredit Bank Team