

Dear Customer,

Please be reminded that **ProCredit Bank or the partner VISA will never ask you**, through electronic channels, for **personal information** or **confidential information** on your accounts and / or your cards you owe, such as client code, account number, PIN code, card expiration date or CVV2 code.

Whenever you have doubts about an e-mail or SMS that came from ProCredit Bank or VISA, please contact the bank's Call Center service at the phone numbers: 0372.100.200 or 021.201.5555.

ProCredit Bank Team